04/01/2018

To the Parents, Guardians, and Caregivers of University Students:

On behalf of the physicians, Athletic Trainers, Physical Therapist, Administrators, and staff of the Kansas Wesleyan University Athletic Training Room, I thank you for entrusting the health and wellbeing of your student-athlete to us.

At the KWU Athletic Training Room we provide excellent Primary Care Services, Rehab Services, and Health Education and Prevention services for all of our student-athletes. The KWU Athletic Training Room provides unlimited, convenient, and caring service to each patient that we attend to. All student-athletes are eligible to use our services and cost you the parent nothing out of pocket. This is how we have operated for years.

With increases in the costs of providing health care and operating our facility, we can no longer continue to provide the same level of care that we have come accustom with without changing our processes. In order to offset these rising costs, we have made a decision to start billing primary insurance for services that are rendered in the KWU Athletic Training Room. This should facilitate a continuation of improving health care services without putting the financial burden on you or your athlete. Any out of pocket costs that are to be paid by you will be paid by KWU. Please note that changes in the healthcare legislation, you premiums will not go up do to these types of claims, nor will your student-athlete be negatively impacted and labeled as uninsurable. Please note the following important information about charges, health insurance, and health insurance information:

**Charges and health insurance**

- As is true in other health care settings, there is a charge for office visits with training room and its professional health care providers. However, we accept all health insurance plans and will bill your health insurance carrier directly for services that are covered by your plan. **We will not bill you or your student for those services – only the insurance company. We will pay any member responsibility.**

- You will receive an EOB (Explanation of Benefits) in the mail or online each time a charge is filed. **THIS IS NOT A BILL.** Please send us this EOB and we will take care of any amounts due. You can send us this by email: daniel.o'connell@kwu.edu or by fax: 785-827-0927

- These changes will allow KWU Athletic Training Room to continue to provide high quality health care to all athletes regardless of their health insurance status or ability to pay. This is the current policy and will remain in place.

For more information

If you need more information or have questions, please call: (785-833-4463).

Sincerely,

Daniel O’Connell, MS, ATC, LAT
Head Athletic Trainer